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A2. Our Products and Services

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All double glazed units are manufactured with a black spacer bar as standard.

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A3. How a Contract Is Formed Between You and Us

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A4. Your Rights to Make Changes

A5. Our Rights to Make Changes

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A6. Your Rights to End the Contract

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A7. Our Right to End the Contract

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A8. Product Delivery

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A9. Service Delivery (this clause A9 is only applicable to Contracts for services only)

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A10. Price of Products and Services, Delivery Charges and Voucher Codes

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A11. How to Pay

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A12. Warranty

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12, 12.2 12.3,

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A13. Our Liability

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A14. Use of Personal Data

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A15. Other Important Terms

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MODEL CANCELLATION FORM

(Complete and return this form only if you wish to withdraw from any Contract)

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Part B. Business Terms and Conditions

The Conditions in this Part B only apply to business customers and do not apply to consumers. If you are a consumer purchasing products and/or services using our website, over the telephone or by email to consumers in circumstances where we have not had any face-to-face contact with you our consumer terms and conditions in Part A apply.

B1. Interpretation

1.1

Buyer , /

Business Day (,)

Conditions ()

Contract /

Contract Price /

Force Majeure Event 1 .

Goods () .

Goods Specification , () .

Installation Services

Order ' , /

Services / ()

Site /

Supplier & 01230 0,

Supplier Materials
Surveying Services

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1.2

B2. Basis of contract

2.1

2.2

2.3

2.4

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B3. Description

3.1

3.2

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B4. Delivery of Goods

4.1

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B5. Shortfalls and Non-Delivery

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B6. Risk and Ownership

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B8. Services

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B9. Customer's obligations

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B10. Charges and payment

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B11. Intellectual property rights

B12. Confidentiality

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12.2.

12.2

12.2.1

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12.2.2

12.3

B13. Limitation of Liability

BUYER'S ATTENTION IS IN PARTICULAR DRAWN TO THE PROVISIONS OF CONDITIONS B13.2 to B13.4.

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B14. Termination

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B15. Consequences of termination

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B16. Force majeure

1 .1 "Force Majeure"

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B17. General

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